

Thurleigh Road surgery patient group meeting

Date: 26 Jan 2023

Present:

Sue Stern(Chair)	Aneesha Dhillon (Physician Associate)	Richard Stern
Ivor Rawlinson(Vice chair)	Patrizia Kwella	Sam Davies
Gwen Rosen	Jenny Rasti	Emily Travis
		Lucy Rubin
		Janice Price

Brief notes of meeting:

1. Sue welcomed new members to the meeting.
2. Minutes of last meeting approved.
3. Aneesha Dhillon – Physician Associate explained her role to the group. New role – training is post grad Masters after a science based degree. PAs see patients in same way as GP

– only real difference is medication has to be prescribed by supervising GP.

4. Resignation of Chair – Sue Stern stepping down after 7 years.

Ivor will chair next 2 meetings. Election of new Chair at meeting on 17/4 – Ivor will email plan for those wishing to put themselves forward for role.

New members of group have been recruited using WhatsApp.

Further plans re expansion of group and future strategy will be presented by Sara Turner.

Spreadsheet with current members contact info will be circulated.

Frequency of meetings – Neil suggested quarterly meetings at which a practice partner can always be present. Patient group may then hold other meetings in between. Neil will attend. For future discussion there may be subgroups which will focus on particular issues – e.g. communication to patients and fundraising.

5. News from practice – Neil informed the group that a new Health Care Assistant has been appointed and that a second Physician Associate will join the practice. Dr Paul will be leaving in March.

The practice is currently participating in an NHS led 'accelerator programme', the aim of which is to improve/develop current service. This will involve retraining/restructuring of 'backstage' roles allowing overlap of some roles, which should help staffing situation.

Further discussion about update of website, which is a priority for practice. Also, information shared about best way to make appointments using AccurX.. Main issue is how to inform all patients – particularly those who don't use tech.

6. Finance – Gwen – currently around £1000 in new Metro a/c. Suzy will sell rest of cards.
7. Sue informed group re recent experience regarding emergency care – 111 best option in her view.

Healthwatch Wandsworth – signposting service offering advice/monthly newsletter etc online

<https://www.healthwatchwandsworth.co.uk/>

Free Healthwatch assembly event on Primary Care on 3/3/23 at 1800hrs.

<https://www.eventbrite.co.uk/e/healthwatch-wandsworth-assembly-tickets-519017203427>

Patients' association – another useful service offering advice and weekly newsletter

<https://www.patients-association.org.uk/>

8. AOB – Ivor and Neil thanked Sue – on behalf of the group and the practice - for her outstanding service as Chair of the group for the last 7 years.

9. Date of next meeting: **Thursday 30/3/23 at 1730hrs** – in the .tending.

Future quarterly meeting dates (including practice partner)

Monday 17/4/23 Dr Liu

Monday 10/7/23 Dr Ovaisi